

# Compliance Summary

November 2012

Eastern Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	444	35	92%	772	21	97%	344	17	95%	1	0	100%
Tulsa 2	394	38	90%	669	8	98%	8	0	100%	0	0	N/A
Tulsa 3	599	51	91%	972	17	98%	390	25	93%	4	1	75%
<b>Tulsa Total</b>	<b>1,437</b>	<b>124</b>	<b>91%</b>	<b>2,413</b>	<b>46</b>	<b>98%</b>	<b>742</b>	<b>42</b>	<b>94%</b>	<b>5</b>	<b>1</b>	<b>80%</b>
<b>Sand Springs</b>	<b>76</b>	<b>6</b>		<b>78</b>	<b>6</b>	<b>92%</b>	<b>0</b>	<b>0</b>	<b>N/A</b>	<b>0</b>	<b>0</b>	<b>N/A</b>
<b>Jenks</b>	<b>28</b>	<b>3</b>		<b>33</b>	<b>5</b>	<b>86%</b>	<b>2</b>	<b>0</b>	<b>100%</b>	<b>0</b>	<b>0</b>	<b>N/A</b>
<b>Bixby</b>	<b>38</b>	<b>4</b>		<b>64</b>	<b>5</b>	<b>91%</b>	<b>1</b>	<b>0</b>	<b>100%</b>	<b>0</b>	<b>0</b>	<b>N/A</b>
<b>Total Non-Beneficiary</b>	<b>142</b>	<b>13</b>		<b>175</b>	<b>16</b>	<b>90%</b>	<b>3</b>	<b>0</b>	<b>100%</b>	<b>0</b>	<b>0</b>	<b>N/A</b>

Average Response Time Priority 1 & 2

Received to On Scene: 6:48

Dispatched to On Scene: 6:19

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

# Compliance Summary

November 2012

Western Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	861	66	92%	1,366	36	97%	86	6	93%	0	0	N/A
Oklahoma City 2	841	83	90%	1,288	43	96%	123	9	92%	0	0	N/A
Edmond	130	16	87%	177	4	97%	31	2	93%	0	0	N/A
<b>Total OKC &amp; Edmond</b>	<b>1,832</b>	<b>165</b>	<b>90%</b>	<b>2,831</b>	<b>83</b>	<b>97%</b>	<b>240</b>	<b>17</b>	<b>92%</b>	<b>0</b>	<b>0</b>	<b>N/A</b>
Warr Acres	27	1		31	0	98%	0	0	N/A	0	0	N/A
Bethany	67	16		126	0	91%	7	0	100%	0	0	N/A
Mustang	21	2		35	2	92%	0	0	N/A	0	0	N/A
The Village	26	3		46	0	95%	0	0	N/A	0	0	N/A
Nichols Hills	5	0		11	0	100%	0	0	N/A	0	0	N/A
Yukon	61	8		67	2	92%	38	3	92%	0	0	N/A
<b>Total Non-Beneficiary</b>	<b>207</b>	<b>30</b>		<b>316</b>	<b>4</b>	<b>93%</b>	<b>45</b>	<b>3</b>	<b>93%</b>	<b>0</b>	<b>0</b>	<b>N/A</b>
Piedmont	3			2			0			0		

Average Response Time Priority 1 & 2

Received to On Scene: 6:46

Dispatched to On Scene: 6:13

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, Nichols Hills, and Yukon, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90%. Percentage figures above are rounded down as per the RFP.

# Compliance Summary

November 2012

## Eastern Division Non-discrimination

	Priority 1		
	Inc.	Late	%
<b>District 1</b>	444	35	92%
<b>District 2</b>	394	38	90%
<b>District 3</b>	599	51	91%

Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

## Western Division Non-discrimination

	Priority 1		
	Inc.	Late	%
<b>District 1</b>	861	66	92%
<b>District 2</b>	841	83	90%
<b>Edmond</b>	130	16	87%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.