

# Compliance Summary

February 2013

Eastern Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	415	39	90%	702	14	98%	381	16	95%	2	0	100%
Tulsa 2	323	31	90%	603	5	99%	7	0	100%	0	0	N/A
Tulsa 3	506	40	92%	863	15	98%	358	22	93%	4	0	100%
<b>Tulsa Total</b>	<b>1,244</b>	<b>110</b>	<b>91%</b>	<b>2,168</b>	<b>34</b>	<b>98%</b>	<b>746</b>	<b>38</b>	<b>94%</b>	<b>6</b>	<b>0</b>	<b>100%</b>
<b>Sand Springs</b>	<b>55</b>	<b>1</b>		<b>106</b>	<b>6</b>	<b>95%</b>	<b>1</b>	<b>0</b>	<b>100%</b>	<b>0</b>	<b>0</b>	<b>N/A</b>
<b>Jenks</b>	<b>26</b>	<b>3</b>		<b>38</b>	<b>3</b>	<b>90%</b>	<b>0</b>	<b>0</b>	<b>N/A</b>	<b>0</b>	<b>0</b>	<b>N/A</b>
<b>Bixby</b>	<b>40</b>	<b>1</b>		<b>47</b>	<b>2</b>	<b>96%</b>	<b>0</b>	<b>0</b>	<b>N/A</b>	<b>0</b>	<b>0</b>	<b>N/A</b>
<b>Total Non-Beneficiary</b>	<b>121</b>	<b>5</b>		<b>191</b>	<b>11</b>	<b>94%</b>	<b>1</b>	<b>0</b>	<b>100%</b>	<b>0</b>	<b>0</b>	<b>N/A</b>

Average Response Time Priority 1 & 2

Received to On Scene: 6:38

Dispatched to On Scene: 6:08

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

# Compliance Summary

February 2013

Western Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	809	57	92%	1,217	24	98%	78	3	96%	1	0	100%
Oklahoma City 2	796	71	91%	1,186	15	98%	120	14	88%	2	1	50%
Edmond	120	16	86%	181	8	95%	21	1	95%	0	0	N/A
<b>Total OKC &amp; Edmond</b>	<b>1,725</b>	<b>144</b>	<b>91%</b>	<b>2,584</b>	<b>47</b>	<b>98%</b>	<b>219</b>	<b>18</b>	<b>91%</b>	<b>3</b>	<b>1</b>	<b>66%</b>
Warr Acres	29	2		21	0	96%	0	0	N/A	0	0	N/A
Bethany	67	3		103	0	98%	3	0	100%	0	0	N/A
Mustang	29	6		40	1	89%	0	0	N/A	0	0	N/A
The Village	24	0		38	0	100%	0	0	N/A	0	0	N/A
Nichols Hills	5	2		8	0	84%	0	0	N/A	0	0	N/A
Yukon	44	2		63	1	97%	27	4	85%	0	0	N/A
<b>Total Non-Beneficiary</b>	<b>198</b>	<b>15</b>		<b>273</b>	<b>2</b>	<b>96%</b>	<b>30</b>	<b>4</b>	<b>86%</b>	<b>0</b>	<b>0</b>	<b>N/A</b>
Piedmont	1			4			0			0		

Average Response Time Priority 1 & 2

Received to On Scene: 6:46

Dispatched to On Scene: 6:14

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, Nichols Hills, and Yukon, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90%. Percentage figures above are rounded down as per the RFP.

# Compliance Summary

February 2013

## Eastern Division Non-discrimination

	Priority 1		
	Inc.	Late	%
<b>District 1</b>	415	39	90%
<b>District 2</b>	323	31	90%
<b>District 3</b>	506	40	92%

Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

## Western Division Non-discrimination

	Priority 1		
	Inc.	Late	%
<b>District 1</b>	809	57	92%
<b>District 2</b>	796	71	91%
<b>Edmond</b>	120	16	86%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.