

April 10, 2016

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Jeffrey M. Goodloe, MD, NRP, FACEP Medical Director To: All Emergency Medical Dispatchers, Medical Control Board Physicians & Office of the Medical Director Personnel

Re: National Public Safety Telecommunicators Week, April 10-16, 2016

I'm writing with great appreciation for each and all emergency medical dispatch professionals in the EMS System for Metropolitan Oklahoma City and Tulsa on the occasion of 2016's National Public Safety Telecommunicator Week, a week declared by the United States Congress to recognize the vital and life-saving work you perform each and every day of each and every week!

On behalf of the entire Medical Control Board and the Office of the Medical Director, I am privileged to recognize the essential role you play in our EMS system. I am definitely aware of how easy it can be for your field colleagues to overlook your work. You and I know that they wouldn't ever make it to the patient's side without YOU! Your ability and commitment in delivering "zero time" care makes a difference. In the circumstance of cardiac arrest, it can make a life or death difference.

So thanks for all you do and the great spirit in which you provide outstanding emergency medical dispatch.

Keep up the fine work, enthusiasm, and all that you do to keep patients and your field colleagues safe. Always remember you make a real impact for patients and those that love them.

It's an honor to serve as your Medical Director.

Respectfully,

Dr. G

Jeffrey M. Goodloe, MD, NRP, FACEP